

Stitch Pro STI

Connection Problems on Windows Vista & Windows 7

We have had some connection problems with Stitch Pro STI installed on a Windows 7 or Windows XP computers. The transfer light on the Embroidery Machine never illuminates indicating the transfer connection hasn't been made. We noticed that when this happens, the status bar at the bottom of the Stitch Pro STI window is missing. (the Stitch Pro STI window must be full screen to see the bottom of the window.) To fix this, go to the START button and choose

COMPUTER. Go to C:\Program Files(X86) and locate the folder named DataStitchInc. There should be a folder inside named StitchProSTI. Inside that folder is a file named StitchUI.exe. Right-click it and select Properties. In the window that opens, click on the tab at the top of the window labeled Compatibility.

There should be a box labeled Compatibility Mode. Select the box for "Run This Program in Compatibility Mode For:". In the pull-down menu, choose XP Service Pack 3. Now click Apply and Close. Reboot the computer and then try transferring the design again. You should see the status bar shown in the example above.

